

# 911, What is the Address of your Emergency?



## Only in Emergency Situations



An Emergency is any situation that requires immediate assistance from Fire, Emergency Medical and Law Enforcement personnel.

Do not call 911 if you hear an outside warning siren, if you need directions, questions about court dates or traffic tickets.

If you are ever in doubt call 911 and let the dispatcher determine if you need assistance.



## Prepaid Cell Phones/ Internet Phones/ Traditional Phones

If you have a Prepaid Cell Phone and our emergency call gets disconnected, you must call 911 again because the dispatch center will not have your telephone number and cannot contact you.

Internet Phone or Voice over Internet (VOIP) does not operate like land lines. It is possible that your emergency call will be routed to a non emergency number or different 911 center if data is not inputted correctly and updated.

When you dial 911 from a traditional phone or land line, an Emergency Dispatcher will see:  
The Number your calling from, Name associated with that phone line and address your calling from.



## Guidelines for calling 911



1. Speak Slowly and Remain Calm.
2. Give the address of the emergency and your phone number.
3. Tell the dispatcher why you are calling.
4. Listen to what the Emergency Dispatcher is asking or telling you to do.
5. DO NOT HANG UP!



## Pocket Dials and Misdials



Cell phones can unintentionally call 911 when the keys are accidentally pushed. Do not program your phone to automatically dial 911. Lock your keypad when you're not using your cell phone.

If you dial 911 by mistake, "Please do not hang up". Your call can be traced and you may find police and fire personnel in your driveway.

Tell the Emergency Dispatcher what happened so he/she knows that there is no real emergency.

## If it is NOT an Emergency

Licking County Regional Communications Center Administration Line				(740)-345-2345
Newark Police	(740) 670-7201	Sheriff	(740) 670-5555 Opt # 1	
Alexandria Police	(740) 924-2001	Granville Police	(740) 587-1234	
Johnstown Police	(740) 967-9911	Heath Police	(740) 522-2141	
Hebron Police	(740) 928-9402	Kirkersville Police	(740) 927-7766	
Pataskala Police	(740) 927-5701	Utica Police	(740) 892-2211	

